



BUSINESS PROFILE

رؤية
VISION
2030
المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA



Microsoft
Dynamics 365

+966 11 4666664
+966 11 4300750
contact@telenoc.org
www.telenoc.org





TeleNoc (Helcon IT Est.) is well established IT Services & Solutions Provider Company, HQ in Riyadh, Saudi Arabia. TeleNoc is well known in providing high quality services and software solutions with a very rich profile. Our core competencies enable us to provide highend solutions using client centric approach with state of the art services and technologies.

Code of Business Conduct and Ethics

TeleNoc is persistently working towards improving its quality of services and products and will endure building and earning its reput for honesty, accountability, impartiality, respect, integrity and faith. Our customer's satisfaction is our greatest asset and TeleNoc always treat its customers with dignity and respect.

Software Solutions



Network Solutions



E-Government Solutions

















Outsourcing & Consultancy



IT SERVICES & SOLUTIONS



TeleNoc provides services in Networks & Infrastructure Turnkey Solutions, Hospitality Solutions, A/V Solutions, Low Current Systems, Website Design & Development, Desktop Apps Development, Mobile Apps Development, eCommerce Solution & Services and Business ERP Consultancy Services. We have highly skilled professionals with extensive experience in implementing diverse cost effective business solutions.

 Microsoft Dynamics Consulting & Implementation Services D365, AX, NAV, LS Retail, GP & CRM	 Mobile Apps Development	 Low Current Systems Design & Construction	 Supply and Installation of Copper & Fiber Systems
 Odoo Consulting & Implementation Services Manufacturing Real Estate Supply Chain	 Skilled IT Professionals Outsourcing	 Security & Surveillance Solutions	 Supply & Installation of Raise Floors & Rack Systems
 Customized Applications Development	 Desktop Apps Design & Development	 A/V Systems And Hospitality Solutions	
 Cloud Hosting Services (Azure, SH & Custom)	 Network Infrastructure Design Construction	 DATA Center Designing & Implementation	

Business Vision











“To become a world class dynamic leading Solutions Provider by delivering Best of the Box Services to our esteemed Customers timely”

TELENOC PRODUCTS OVERVIEW



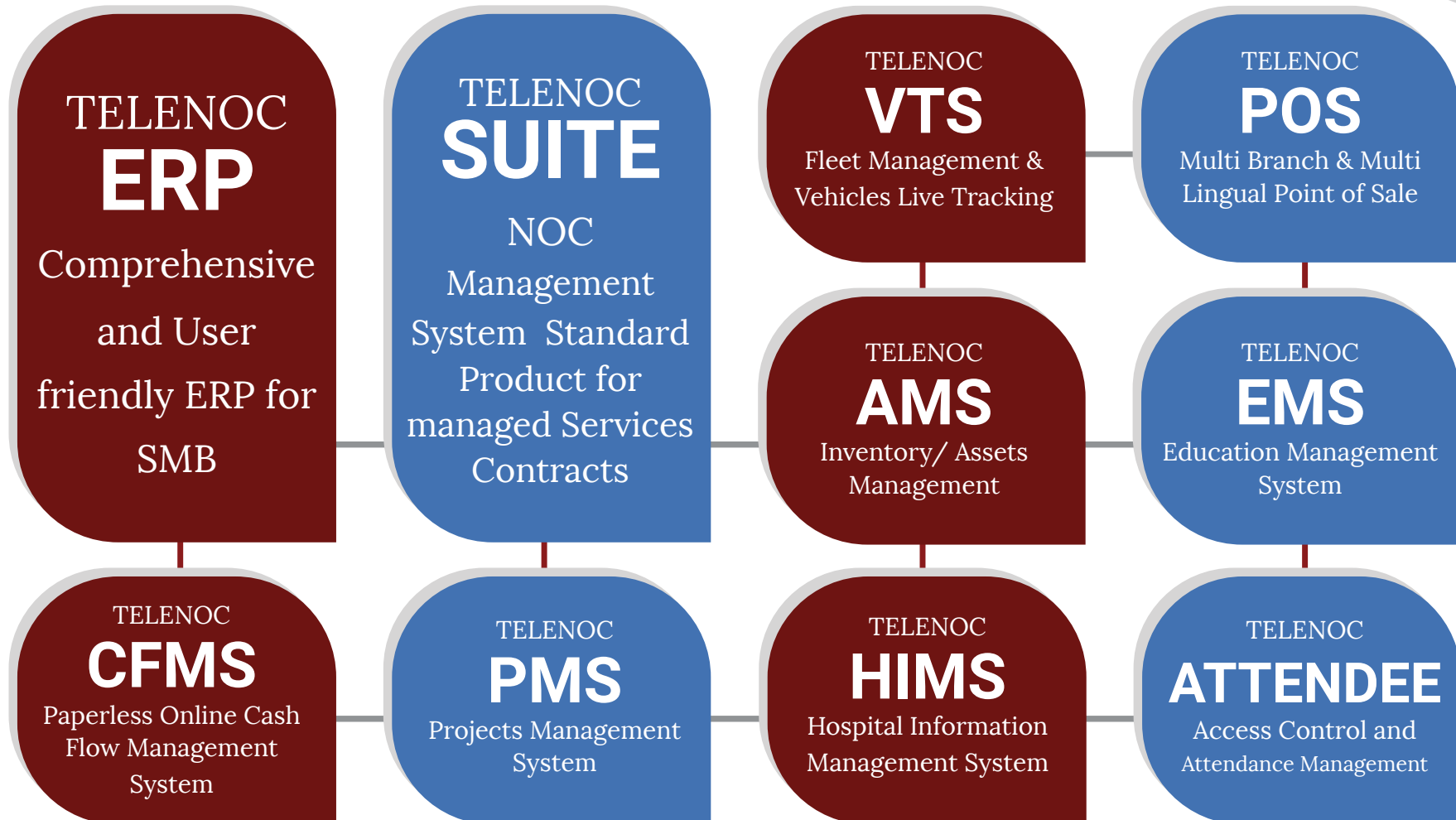
TELENOC has developed many software products to automate different business sectors. TeleNoc Suite and ERP are two major products developed for telecom managed services and general business respectively. TeleNoc ERP is an effective solution to control all business processes and operations. It is an economical and user friendly system that can customize as per user requirements. Our mission is to provide simplicity of work with Intelligence. You will find these features by using TeleNoc products.

Products Features

-  User friendly GUI
-  Completely customizable to fit business needs
-  Bi Lingual web based cloud ready solution
-  Diminishing Excel hassle. All work on Application
-  Integrate with external Applications
-  Easier data migration from other applications
-  Centralized & synchronized contents
-  Data security, accuracy and confidentiality
-  Black box to store complete profiles of modules
-  Highly scalable & reliable, developed using the latest technologies



TELENOC PRODUCTS



MICROSOFT DYNAMICS SERVICES



- Manufacturing Industry**
- Hotel Chains & Hospitality**
- Education & Research Sector**
- Retail & Distributions**
- Health & Social Care**
- Real Estates**
- Construction Management**
- Trading & Supply Chain**
- Financial & Accountancy Services**

Microsoft Dynamics® 365 is a combination of CRM and ERP with Microsoft's productivity applications, customer relationship, and supply chain processes. It is user friendly and can help you run your business across locations and countries by consolidating and standardizing processes, providing visibility across your organization, and helping to simplify compliance.

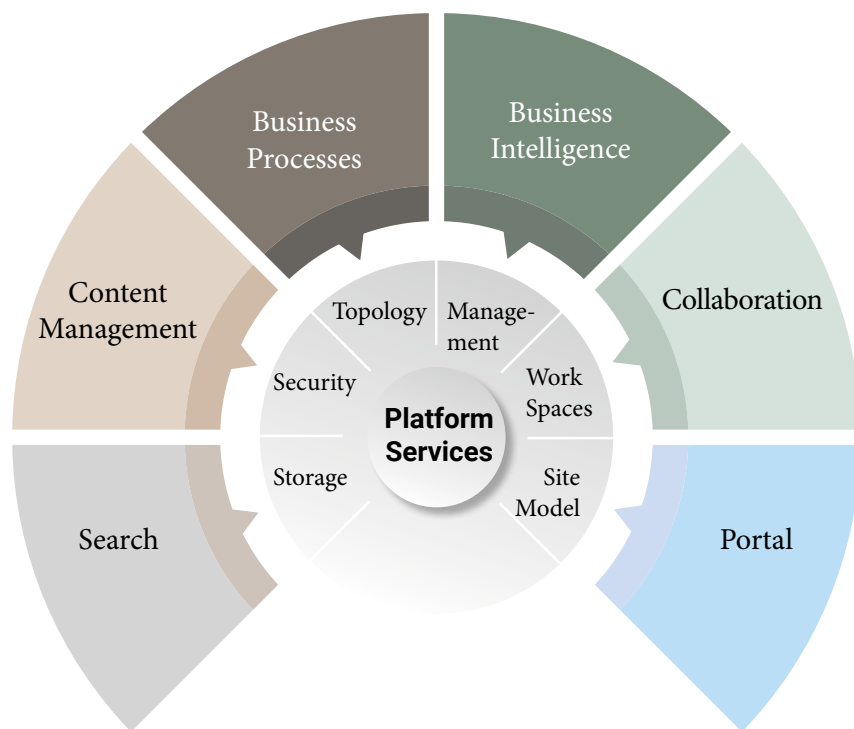
Microsoft Dynamics 365 CRM is stronger for mobile and offline working, Microsoft office integration, multiwave marketing, user definable reporting, social listening and deep Sales and Service process support.

Microsoft Dynamics 365 include applications and services for retailers, wholesale distributors, manufacturers, and service companies, doing business domestically or in multiple countries. Microsoft Dynamics® is a line of integrated, adaptable business management solutions that enables you and your people to make business decisions with greater confidence and help your people be more productive.





OVER the years, Microsoft SharePoint has made its presence strong with additions of value and power to its users. These led to increase in complexity of understanding the built in technology and offering to its users. We at TeleNoc have expertise to address these issues and provide you the set of solutions for your business by implementing these solutions at your premises. We offer you services in;



MIGRATION SERVICES

1 We offer you not only content migration but we assist you with migration projects from Lotus Notes, FTP, Web Servers and many legacy solutions.

CUSTOMIZED SOLUTIONS

2 Our Share Point expert team makes sure to customize solution as per your requirement resulting in adding value to your organization. Our team has years of experience in deployment and customization to every business needs of industry.

SUPPORT & MAINTENANCE SERVICES

3 Our in-house expert team has decades of experience in addressing your issues and giving you support on 24X7 onsite and offshore. This is critical to any user using the SharePoint solution from us as their systemsdown time will be less.

Amazing Employees Deserve Digitally Transformed ERP!

odoo



BOOST YOUR SALES



CRM



POS



Sales



Rental

INTEGRATE YOUR SERVICES



Project



Timesheet



Helpdesk

STREAMLINE YOUR OPERATIONS



Inventory



MRP



Purchase



Field Service

BUILD STUNNING WEBSITES



Website



eCommerce



eLearning

MANAGE YOUR FINANCE



Invoicing



Accounting



Expenses



Sign

GROW YOUR MARKETING REACH



Email
Marketing



Marketing
Automation



Social

TeleNoc HCM



Recruitment Employees



Fleet



Time Off



Appraisal



Attendance



Documents



ESS

CUSTOMIZE & HOST



Studio



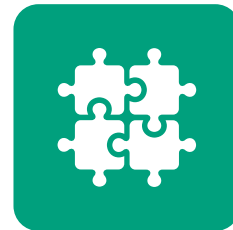
Odoo.sh



Odoo Customization



Odoo Implementation



Integration & Migration



Odoo SLA Services



Consultants Outsourcing



WHY ODOO?

- Cloud Ready Product
- Flexible & Scalable
- Custom Readymade Apps
- Local & Global Support
- Proven Product: Around 3+ Million people
- User-Friendly.
- Up to date with Technology.
- Highly Modular.
- Easily Integrate with Third-party organizations.
- Industry-Specific Modules
- Less Implementation Cost
- Less Execution Time Frame
- On Premises & Cloud-Based Solution

TELENOC ODOO SERVICES

- Highly Experience in ERP implementation Lifecycle
- Odoo Cloud Implementation
- On Premises Odoo Implementation
- Customization and Integration Services
- Annual Support Consultancy Services
- Localized HR & Payroll System with ESS
- Significant Experience over a complete Life cycle of ERP
- Localized Arabic Version
- Localized and Industry Vertical Add-ons/Apps
- Industry-Specific Modules
- Outsourcing Odoo Technical & Functional Consultants



Trading



Manufacturing



Restaurant



Retail



E-commerce & Website



Hotel Management



Education



Service Management





CLOUD READY SOLUTION

Complete and modular set of enterprise application, engineered from the ground up to be cloud-ready and to coexist seamlessly in mixed environments



HR MANAGEMENT

SmartHCM HR automates administrative HR tasks and reduce the time and costs associated with those tasks.

- Powerful, Flexible and Comprehensive Solution Multi-Language, Multi-Organization
- with Hijri and Gregorian dates!
- Fully Web-based and User Friendly
- with Multi-tab and Themes
- Cross platform, Intelligent with Smart Searching and Dynamic Menu
- Offered on Cloud, on Premise or as a Managed Service with Single- Sign-On



SINGLE CLICK PAYROLL

No matter how Mg and complex is your payroll Process, SmartHCM make it ready on a Single Click with all your rules and regulations



WEBSITE & MOBILE APPS DEVELOPMENT



- STANDARD WEBSITES
- E-COMMERCE WEBSITES
- WEBSITE MAINTENANCE
- SEO AND SEM SERVICES
- CMS WEBSITES
- RESPONSIVE WEBSITES
- WEB HOSTING SERVICES



TELENOC team of innovative and professional designers and developers are the best in creating web responsive, efficient, cost effective and dynamic business websites to boost your business e-marketing and to present your products and services in professional manners.



WEB & GRAPHIC DESIGN

Based on our research and the approved brand expectations, TeleNoc will abstract and design a brand mark that will create a connection with your target market, bring interest and encourage action. This brand execution would be deliverables such as a logo, messaging, business cards, brochures, website, and more.

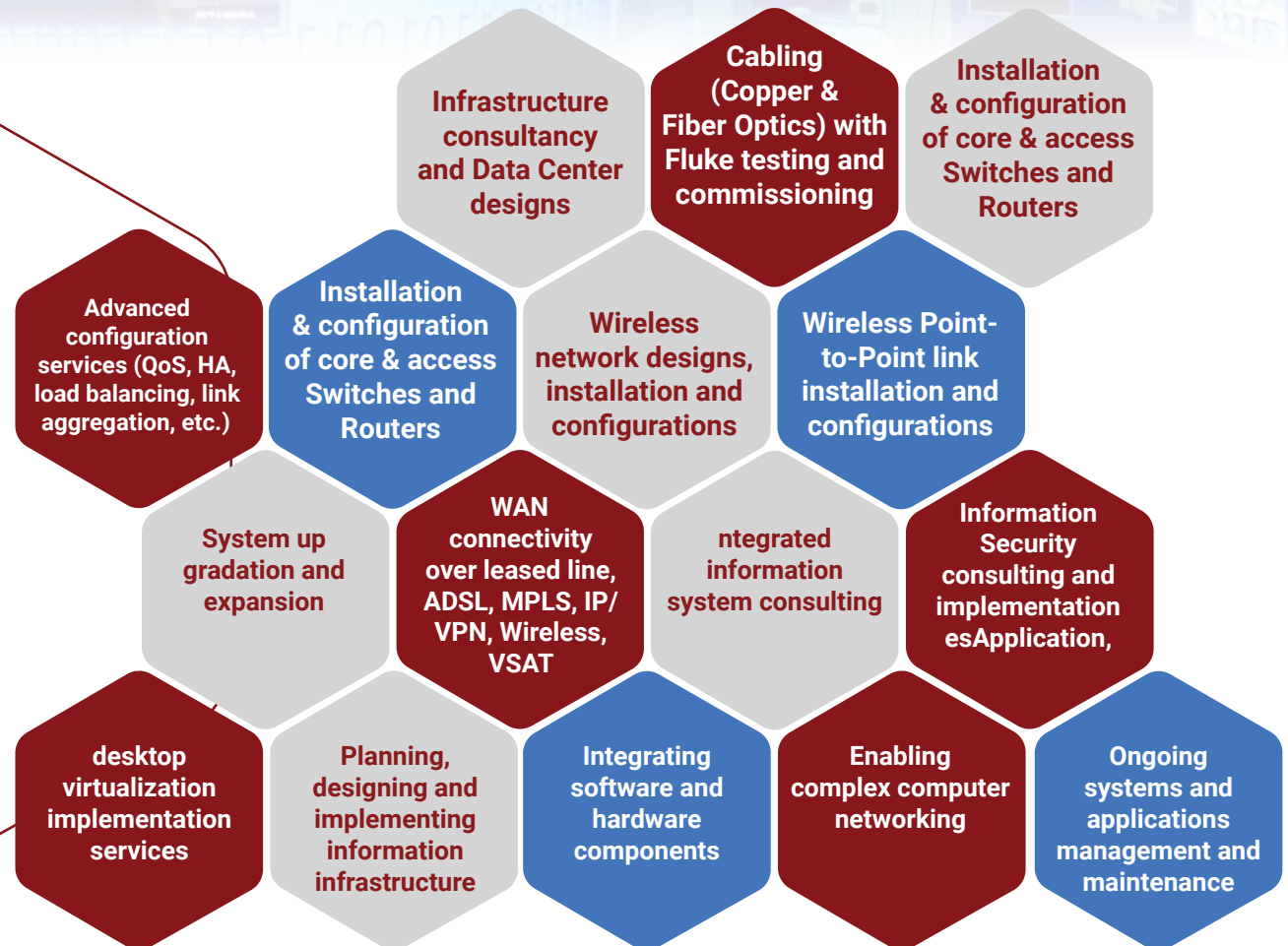
WORDPRESS DESIGN

LANDING PAGE

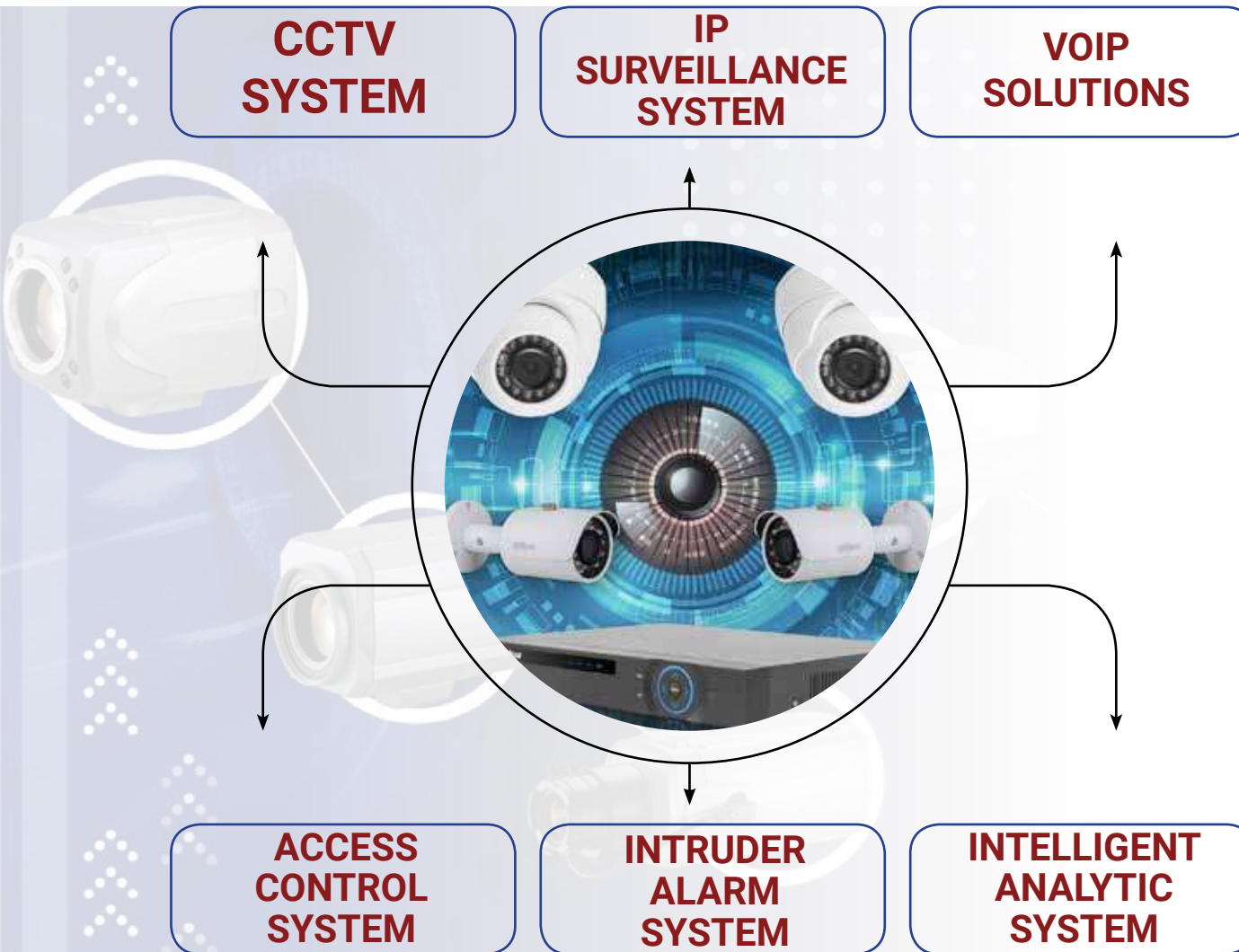
INTERNET MARKETING

TELENOC provides consultancy, architecture, implementation, project management, integration and financial modeling for network infrastructure. We help you securely integrate and support data, voice and video networks, design intelligent network infrastructures, leverage new technologies and quickly seize opportunity in order to connect, run and grow your business.

NETWORK INFRASTRUCTURE SOLUTIONS



SURVEILLANCE & VOIP SOLUTIONS



TELENOC provides a complete range of solutions for a broad spectrum of industry segments and applications. Whether you need a few cameras, or a few thousand, our solutions are easy to install and easy to adapt to changing needs. TeleNoc's video solutions are based on open standards, giving you maximum flexibility when choosing surrounding equipment. The solutions are fully scalable and allow you to take advantage of the latest technologies and features ..

INFRASTRUCTURE & ENDPOINT SECURITY



Transform your labor-intensive; expensive and sprawling email, web, network, server and endpoint security deployments into a fully managed, automated and integrated security solution designed for today's risk environment.

**Managed
Security
Services**

**Cloud
Security
Services**

**Firewall
and WAF
Services**

**Managed
Detection
& Response
Services**

**Network
Protection**

CYBER SECURITY SERVICES



Build, manage, and monitor cyber security with TeleNoc cyber Security Consultancy Services. Partner with TeleNoc for security services to build a solid strategy and transform your security program. From strategic advisory consulting, incident response, design and deploy services to cloud and managed security services, TeleNoc has the expertise to help you stay ahead of cyber criminals. Our security services enable you to activate global intelligence, innovate without introducing risk, and mature your program over time.



CYBER SECURITY SERVICES



RISK ASSESSMENT

VULNERABILITY ASSESSMENT

PENETRATION TESTING SERVICES



Identity and access management services is at the core of protecting your organization from breaches, enabling productivity and competitiveness, and achieving and maintaining regulatory compliance. Increase the maturity of your program with identity and access management services from Telenoc Security

TeleNoc has an autonomous team of veteran hackers, hired to break into organizations and uncover risky vulnerabilities that criminal attackers may use for personal gain. Telenoc offers penetration testing and vulnerability management programs to help security leaders identify and remediate security flaws covering their entire digital and physical ecosystem. Telenoc can do whatever criminal hackers can do, but with the goal of helping security leaders harden their defenses and protect their most important assets.

DATA AND APPLICATION SECURITY

Data and application security services from Telenoc help protect critical assets by improving data and application security. Telenoc's market-leading portfolio of consulting and managed services offerings help enterprises stay current with data security best practices and identifying security weaknesses and misconfigurations within applications



SECURITY INTELLIGENCE AND OPTIMIZATION

Building optimized security operations, can help you detect and prioritize the threats that pose the greatest risk to your business and require immediate attention. Strengthen your security posture, with a proactive response.

SECURITY STRATEGY, ENTERPRISE SECURITY ARCHITECTURE AND COMPLIANCE

Address evolving regulatory requirements and help protect your business from growing threats. Evaluation and recommendations for better management of risks, compliance and governance.









RELATIVE SYSTEM AND NETWORK SECURITY SERVICES

If you are worried due to weakness in your existing Microsoft system environment or network environment, don't worry as we can help you fix all gaps and weakness so you are confident enough to build a security structure on top of a strong base

IT Security **SOLUTIONS**



Information security is the process of preventing destruction, theft, alteration, or misuse of sensitive information. IT security solution provides the design and architecture of a realistic solution based on the business environment to minimize business threats and risks. We build our security architectures based on the principles of defense in depth and multi-layered defense mechanisms.

-  Data center security services
-  Virtual Private Network (VPN) installation and configuration
-  Security auditing and Consultancy
-  Security system analysis and re-engineering
-  System Monitoring and reporting
-  Security system troubleshooting and maintenance
-  Antivirus and Antispam system installation and configuration
-  Intrusion Detection and Prevention system implementation

REMOTE INFRASTRUCTURE MANAGEMENT



RIM is gaining popularity amongst the businesses as it offers valuable benefits to the customers. By outsourcing services to RIM service provider, business can reduce the operational cost saving up to 60 to 70%. In addition to this, the outsourced services are managed by groups of skilled IT professionals, well trained to efficiently handle all types of infrastructure related activities. RIM provides lot of advantages over old orthodox way of managing infrastructure, including Process improvement, reduced operational cost, flexible IT services, and lower risk of IT failure.

SERVER MANAGEMENT

SECURITY MANAGEMENT

NETWORK MANAGEMENT

DATABASE MANAGEMENT

EMAIL MANAGEMENT

APPLICATION SUPPORT

SERVICE DESK MANAGEMENT

CLOUD SERVICES

Are you looking for private, public or hybrid cloud solutions in Saudi Arabia for your business? TeleNoc is a specialist technology service and solutions provider that offers customized cloud services for varied IT requirements including computing, storage and infrastructure management.



OUTSOURCING & SMART ACCESS CONTROL SYSTEMS



INFORMATION Technology is no longer a mere support function. In fact, it has moved to become one of the most important factors that determine the functionality, efficiency and profitability of an organization. Robust IT infrastructures demand in-depth knowledge of IT frameworks, systems & controls and hands on experience of working with IT infrastructure, risks and resolutions. As a reputed and reliable IT outsourcing company in Saudi Arabia, TeleNoc offers the best workforce to help your business look at newer ways to leverage latest IT technologies, reform your IT capabilities and achieve an uninterrupted, error-free and hyper productive technological architecture. We offer a wide range of bespoke information technology outsourcing solutions that match both your business objectives as well as your budget.

TELENOC'S solution for smart access control system goes beyond traditional access control, enforcing business policy, allowing you to manage multiple clearances, licenses and competencies for cardholders and ensuring your business's duty of care, health & safety obligations are met. It utilizes electronic card readers, RFIDs, fingerprint readers and keypads. Our security solutions cater for all levels of security from fully monitored access control for a critical infrastructure site to cost-effective wireless and data-on-card options for securing dormitories and lockers. With our Smart Access Admin, you can achieve automated access control across single site facilities or multiple global sites



IT STAFF AUGMENTATION

IT OUTSOURCING

CONSULTANCY SERVICES

HARDWARE

SUPPLY & CONFIGURATION



TELENOC can provide your business with the complete IT hardware equipments and configuration services. TeleNoc can provide your business with the complete IT hardware equipments and configuration services. We can provide your business with the complete IT hardware equipments and configuration services. Tele Noc can provide your business with the complete IT hardware equipments and configuration services.



BUILD AND CONFIGURATION

We will build and configure all hardware to your requirements, test it before dispatch, 'image' all kit to your corporate style, load the operating system and provide it ready to switch on and go.

INSTALLATION SERVICES

We can physically installed any hardware you buy from us. We'll install it to the desk and connect it your network, dealing with PCs, laptops, printers, servers, routers, switches, firewalls and storage

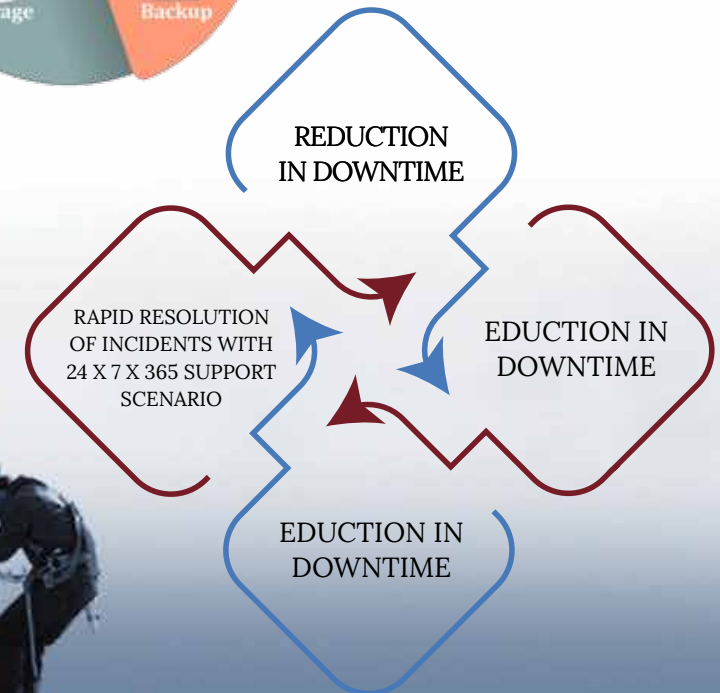
SUPPORT SERVICES

You'll benefit from support for all hardware we supply. Alternatively you can upgrade to one of our more extensive IT support packages covering your entire IT

TELECOM MANAGED SERVICES



WITH our NOC (Network Operations Center) services, our primary focus is to supplement customers' existing Network and IT resources by managing 24 x 7 infrastructure uptime and performance. Our NOC monitoring and tier of support help customers to achieve





TELECOM **MANAGED SERVICES**

TELENOC support activities include corrective & preventive maintenance ticketing (CM & PM), current resolution status, notifications, escalations and communications between the NOC and the Client's support engineers. All NOC services defined in Service Level Agreement (SLA) which is the key performance indicator (KPI) against NOC support and later used for the performance evaluation.

**NOC
PROFESSIONAL
MANPOWER
SERVICES**

**CUSTOMIZED
NOC
SOFTWARE
SERVICES**

**NOC
DESIGN AND
DEVELOPMENT
SERVICES**

CLIENT TESTIMONIALS



PARTNERSHIPS & BRANDS REPRESENTED



Telenoc

Yes! We've a Solution

هلاكون لتقنية المعلومات



Al Mousa Office Buildings, Tower No. 4, 2nd Floor, Office No. 425, Riyadh 11565, Saudi Arabia
Injaaz Commercial Building, 1st Floor, Office No. 4, Al- Tadamoun Street, Jeddah, Saudi Arabia
Othman Ibn Affan Street, Ar Rayyan, 1st Floor, Dammam 32256, Saudi Arabia

UAE

📍 Office # 308, 3rd floor
Tiffany Tower, Cluster-W
JLT- Free Zone, DUBAI
☎ 00971 52 361 7804

Pakistan

📍 ARFA Software Technology
Park, Office No. 704, 7th
Floor, Lahore
☎ 0092 42 35415220

USA

📍 531 East, Foster Road,
Mannford, Oklahoma, USA
001 918 658 8282
☎ 001 561 283 4342

India

📍 Noor Building 28/3B,
Sector 9A, Vashi
Navi Mumbai 400703
☎ 0091 90226 82992

✉ support@telenoc.org | 🌐 www.telenoc.org