Business Profile

Telenoc
Yes! We've a Solution

هلكون لتقنية المعلومات

Microsoft Dynamics

www.telenoc.org | www.telenoc.co ✉ contact@telenoc.org | info@telenoc.co

Saudi Arabia

📍 Al Mousa Office Buildings,
Tower # 4, Floor# 2 Office # 427,
Olaya, Riyadh, Saudi Arabia
📞 00966 11 4666664
📠 00966 11 4300750

Pakistan

📍 220 kamran Block
Allama Iqbal Town,
Lahore, Pakistan
📞 0092 42 35415220

USA

📍 531 East, Foster Road,
Mannford, Oklahoma, USA
📞 001 918 658 8282
001 561 283 4342

ABOUT **TELENOC**

TeleNoc (Helcon IT Est.) is well established IT Services & Solutions Provider Company, HQ in Riyadh, Saudi Arabia. TeleNoc is well known in providing high quality services and software solutions with a very rich profile. Our core competencies enable us to provide highend solutions using client centric approach with state of the art services and technologies.

Software Solutions

Network Solutions

E-Government Solutions

Outsourcing & Consultancy

CODE OF CONDUCT & ETHICS

TeleNoc is persistently working towards improving its quality of services and products and will endure building and earning its repute for honesty, accountability, impartiality, respect, in - tegrity and faith. Our customer's satisfaction is our greatest asset and TeleNoc always treat its customers with dignity and respect.

www.telenoc.org

IT SERVICES **& SOLUTIONS**

TeleNoc provides services in Networks & Infrastructure Turnkey Solutions, Hospitality Solutions, A/V Solutions, Low Current Systems, Website Design & Development, Desktop Apps Development, Mobile Apps Development, E-Commerce Solution & Services and Business ERP Consultancy Services. We have highly skilled professionals with extensive experience in implementing diverse cost effective business solutions.

MICROSOFT DYNAMICS AX & CRM CONSULTANCY SERVICES.

NETWORK INFRASTRUCTURE SOLUTIONS.

DATA CENTER DESIGNING & IMPLEMENTATION.

LOW CURRENT SYSTEMS' SUPPLY & INSTALLATION.

A/V SYSTEMS AND HOSPITALITY SOLUTIONS.

SUPPLY AND INSTALLATION OF COPPER & FIBER SYSTEMS.

CUSTOMIZED APPLICATIONS DEVELOPMENT.

BUSINESS WEBSITES DESIGN & DEVELOPMENT.

BESKTOP APPS DEVELOPMENT, MOBILE APPS DEVELOPMENT.

E-COMMERCE SOLUTION & SERVICES.

SKILLED PROFESSIONALS OUTSOURCING AND BUSINESS ERP CONSULTANCY SERVICES.

SUPPLY & INSTALLATION OF RAISED FLOORS & RACK SYSTEMS.

BUSINESS
VISION

"

To become a world class dynamic leading Solutions Provider by delivering Best of The Box Services to our respected Customers

www.telenoc.org

TELENOC **PRODUCTS OVERVIEW**

PRODUCTS -FEATURES

TeleNoc has developed many software products to automate different business sectors. TeleNoc Suite and ERP are two major products developed for telecom managed services and general business respectively. TeleNoc ERP is an effective solution to control all business processes and operations. It is an economical an d user friendly system that can customize as per user requirements. Our mission is to provide simplicity of work with Intelligence. You will find these features by using TeleNoc ERP. "The easiest system that you have ever used ......"

USER FRIENDLY GUI

COMPLETELY CUSTOMIZABLE TO FIT BUSINESS NEEDS

BILINGUAL WEB BASED SOLUTION

DIMINISHING EXCEL HASSLE. ALL WORK ON APPLICATION

INTEGRATE WITH EXTERNAL APPLICATIONS

EASIER DATA MIGRATION FROM OTHER APPLICATIONS

CENTRALIZED & SYNCHRONIZED CONTENTS

DATA SECURITY, ACCURACY AND CONFIDENTIALITY

BLACK BOX TO STORE COMPLETE PROFILES OF MODULES

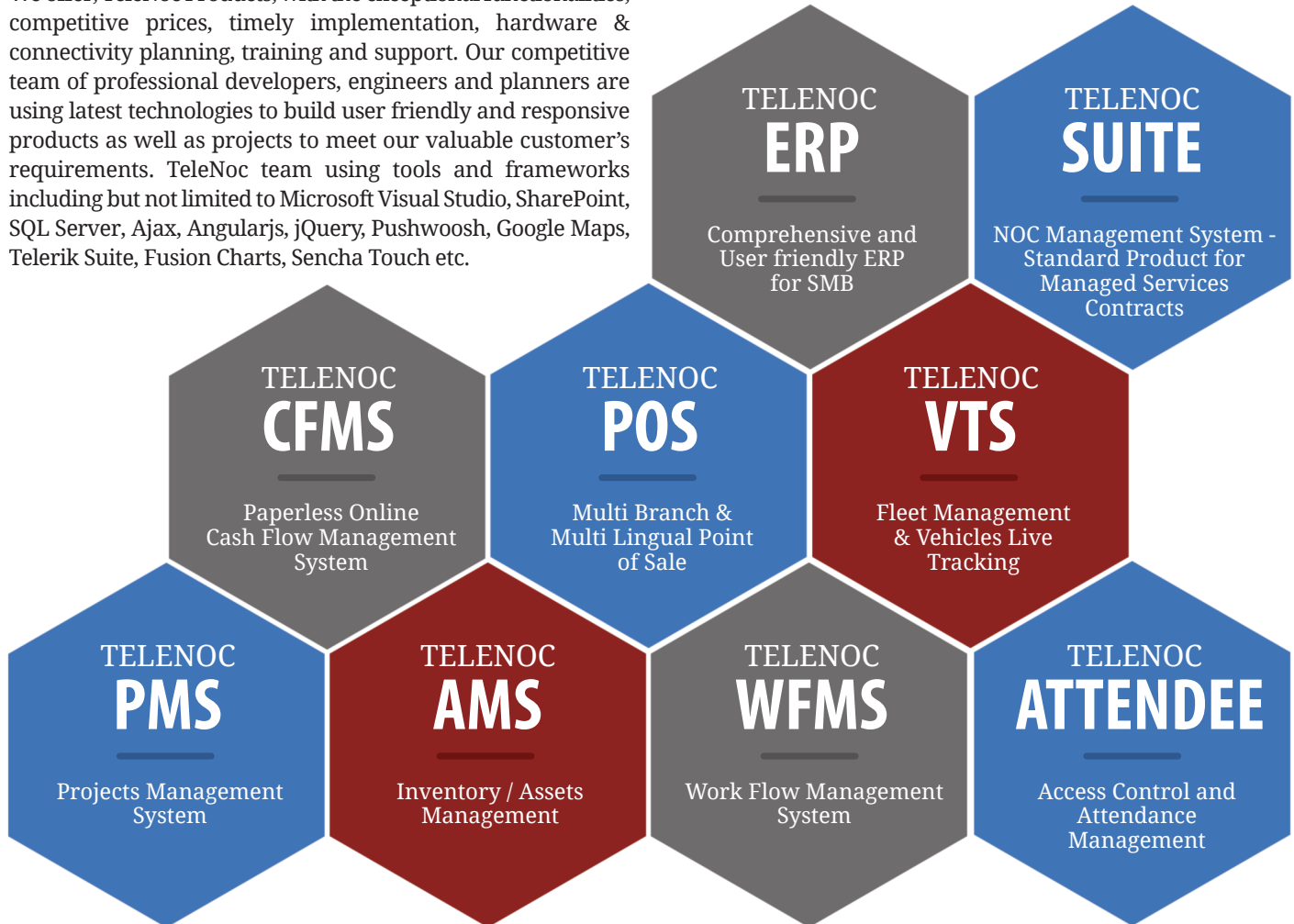**HIGHLY SCALABLE & RELIABLE DEVELOPED USING THE LATEST TECHNOLOGIES**

TELENOC **PRODUCTS**

We offer, TeleNoc Products, with the exceptional functionalities, competitive prices, timely implementation, hardware & connectivity planning, training and support. Our competitive team of professional developers, engineers and planners are using latest technologies to build user friendly and responsive products as well as projects to meet our valuable customer's requirements. TeleNoc team using tools and frameworks including but not limited to Microsoft Visual Studio, SharePoint, SQL Server, Ajax, Angularjs, jQuery, Pushwoosh, Google Maps, Telerik Suite, Fusion Charts, Sencha Touch etc.

TELENOC ERP
Comprehensive and User friendly ERP for SMB

TELENOC SUITE
NOC Management System - Standard Product for Managed Services Contracts

TELENOC CFMS
Paperless Online Cash Flow Management System

TELENOC POS
Multi Branch & Multi Lingual Point of Sale

TELENOC VTS
Fleet Management & Vehicles Live Tracking

TELENOC PMS
Projects Management System

TELENOC AMS
Inventory / Assets Management

TELENOC WFMS
Work Flow Management System

TELENOC ATTENDEE
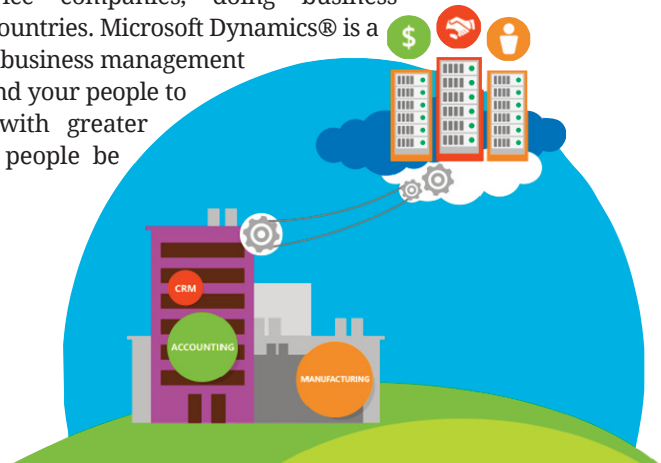Access Control and Attendance Management

MICROSOFT DYNAMICS SERVICES

Telenoc provides consultancy services on Microsoft Dynamics for all business domains. Our solutions integrate business processes, minimize surplus, optimize the supply chain and manage demand driven operations. It fuels your business productivity by automating business critical operations in all depts.

Microsoft Dynamics® AX is an integrated, adaptable business management solution in the Microsoft Dynamics line that streamlines financial, customer relationship, and supply chain processes. It is user friendly and can help you run your business across locations and countries by consolidating and standardizing processes, providing visibility across your organization, and helping to simplify compliance. Microsoft Dynamics CRM is stronger for mobile and offline working, Microsoft office integration, multiwave marketing, user definable reporting, social listening and deep Sales and Service process support. Microsoft Dynamics® include applications and services for retailers, wholesale distributors, manufacturers, and service companies, doing business domestically or in multiple countries. Microsoft Dynamics® is a line of integrated, adaptable business management solutions that enables you and your people to make business decisions with greater confidence and help your people be more productive.
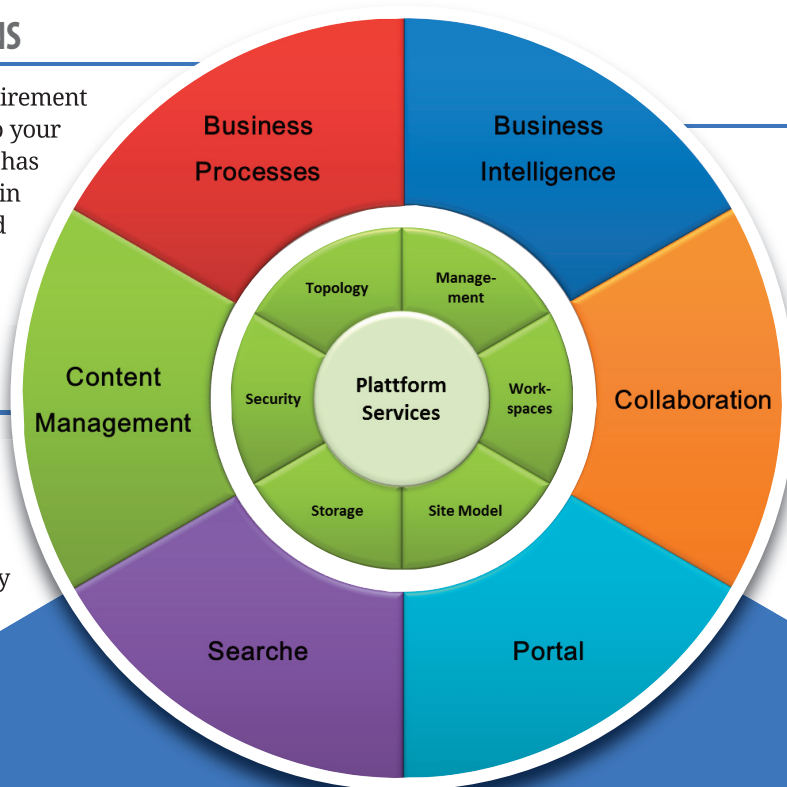
MICROSOFT SHAREPOINT SERVICES

Over the years Microsoft SharePoint has made its presence strong with additions of value and power to its users. These led to increase in complexity of understanding the built in technology and offering to its users. We at TeleNoc have expertise to address these issues and provide you the set of solutions for your business by implementing these solutions at your premises. We offer you services in;

CUSTOMIZED SOLUTIONS

solution as per your requirement resulting in adding value to your organization. Our team has years of experience in deployment and customization to every business needs of industry.

MIGRATION SERVICES

We offer you not only content migration but we assist you with migration projects from Lotus Notes, FTP, Web Servers and many legacy solutions.

SUPPORT AND MAINTENANCE SERVICES

Our in-house expert team has decades of experience in addressing your issues and giving you support on 24X7 onsite and offshore. This is critical to any user using the SharePoint solution from us as their systems down time will be less.

Business Processes

Business Intelligence

Content Management

Collaboration

Searche

Portal

Plattform Services

Topology

Manage-ment

Security
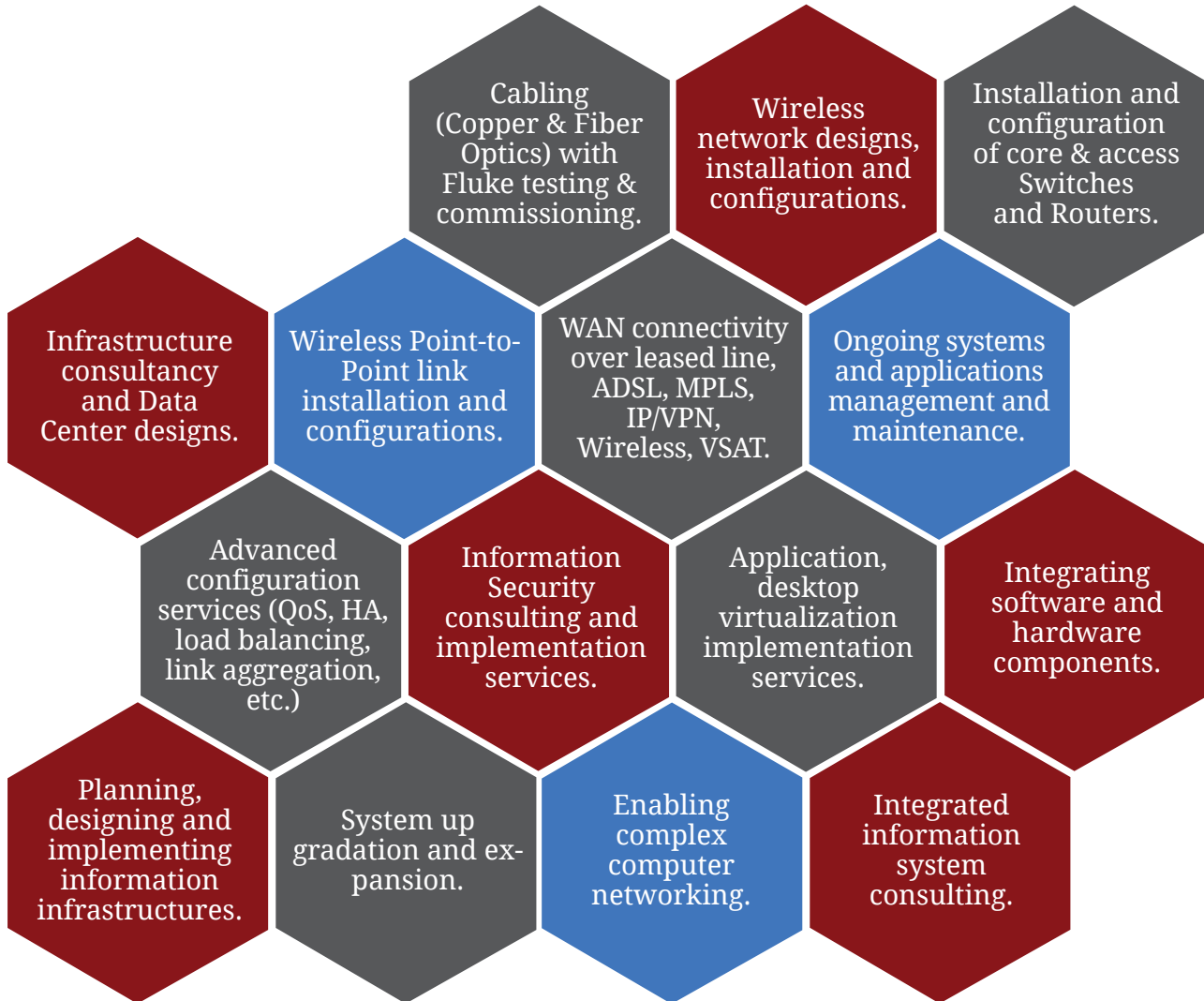
Work-spaces

Storage

Site Model

NETWORK INFRASTRUCTURE SOLUTIONS

TeleNoc provides consultancy, architecture, implementation, project management, integration and financial modeling for network infrastructure. We help you securely integrate and support data, voice and video networks, design intelligent network infrastructures, leverage new technologies and quickly seize opportunity in order to connect, run and grow your business.

CORE INFRASTRUCTURE SERVICES

Cabling (Copper & Fiber Optics) with Fluke testing & commissioning.

Wireless network designs, installation and configurations.

Installation and configuration of core & access Switches and Routers.

Infrastructure consultancy and Data Center designs.

Wireless Point-to-Point link installation and configurations.

WAN connectivity over leased line, ADSL, MPLS, IP/VPN, Wireless, VSAT.

Ongoing systems and applications management and maintenance.

Advanced configuration services (QoS, HA, load balancing, link aggregation, etc.)

Information Security consulting and implementation services.

Application, desktop virtualization implementation services.

Integrating software and hardware components.

Planning, designing and implementing information infrastructures.

System up gradation and expansion.

Enabling complex computer networking.

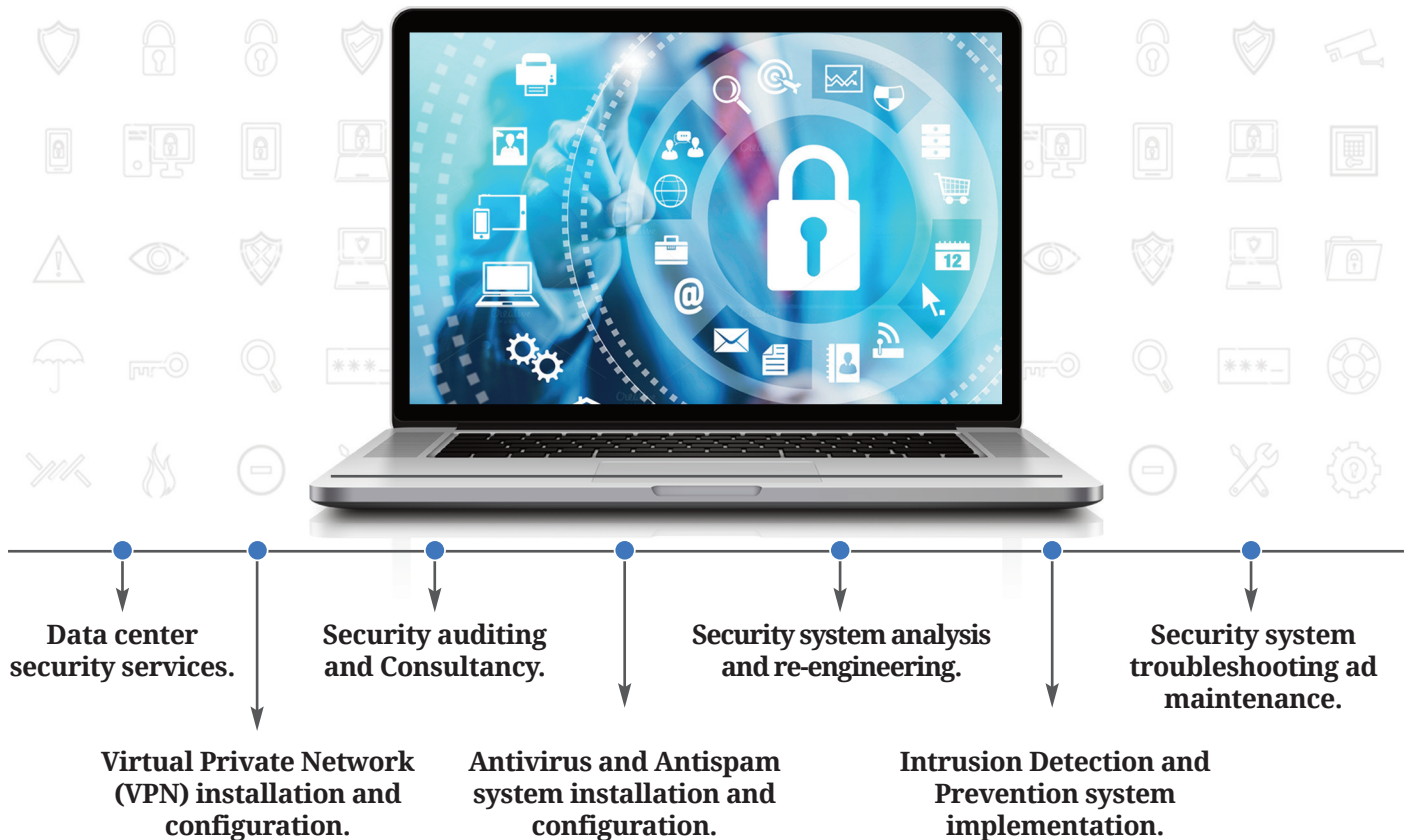Integrated information system consulting.

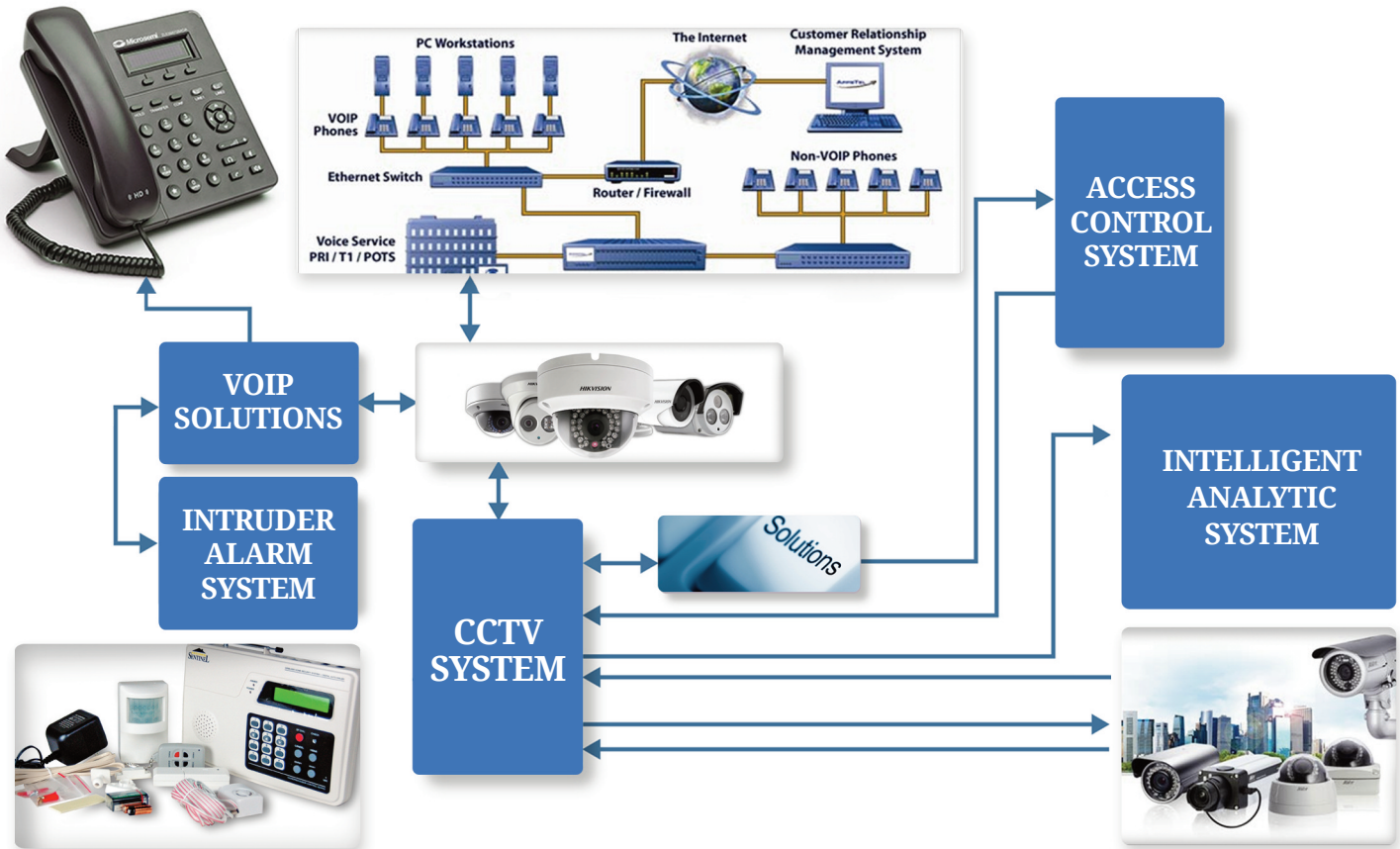www.telenoc.org

IT SECURITY SOLUTIONS

Information security is the process of preventing destruction, theft, alteration, or misuse of sensitive information. IT security solution provides the design and architecture of a realistic solution based on the business environment to minimize business threats and risks. We build our security architectures based on the principles of defense in depth and multi-layered defense mechanisms.

Data center security services.

Virtual Private Network (VPN) installation and configuration.

Security auditing and Consultancy.

Antivirus and Antispam system installation and configuration.

Security system analysis and re-engineering.

Intrusion Detection and Prevention system implementation.

Security system troubleshooting ad maintenance.

SURVEILLANCE & VOIP SOLUTIONS

TeleNoc provides a complete range of solutions for a broad spectrum of industry segments and appli- cations. Whether you need a few cameras, or a few thousand, our solutions are easy to install and easy to adapt to changing needs. TeleNoc's video solutions are based on open standards, giving you maximum flexibility when choosing surrounding equipment. The solutions are fully scalable and allow you to take advantage of the latest technologies and features..

REMOTE INFRASTRUCTURE MANAGEMENT

Rim is gaining popularity amongst the businesses as it offers valuable benefits to the customers. By outsourcing services to RIM service provider, business can reduce the operational cost saving up to 60 to 70%. In addition to this, the outsourced services are managed by groups of skilled IT professionals, well trained to efficiently handle all types of infrastructure related activities. RIM provides lot of advantages over old orthodox way of managing infrastructure, including Process improvement, reduced operational cost, flexible IT services, and lower risk of IT failure.

Server Management   **Security Management**   **Network Management**   **Database Management**   **Email Management**

Application Support   **Service Desk Management**

CLOUD SERVICES

Are you looking for private, public or hybrid cloud solutions in Saudi Arabia for your business? TeleNoc is a specialist technology service and solutions provider that offers customized cloud services for varied IT requirements including computing, storage and infrastructure management.

- Cloud Consulting
- Cloud Migration
- Cloud Security
- Cloud Application Development
- Cloud Infrastructure
- Cloud support

www.telenoc.org

WEBSITE & MOBILE APPS DEVELOPMENT

TeleNoc team of innovative and professional designers and developers are the best in creating web responsive, efficient, cost effective and dynamic business websites to boost your business e-marketing and to present your products and services in professional manners.

WEB & GRAPHICS DESIGN

Based on our research and the approved brand expectations, TeleNoc will abstract and design a brand mark that will create a connection with your target market, bring interest and encourage action. This brand execution would be deliverables such as a logo, messaging, business cards, brouchures, website, and more.

WORDPRESS DESIGN

LANDING PAGE

INTERNET MARKETING

- STANDARD WEBSITES
- CMS WEBSITES
- E-COMMERCE WEBSITES
- RESPONSIVE WEBSITES
- WEBSITE MAINTENANCE
- WEB HOSTING SERVICES
- SEO AND SEM SERVICES

MODERN WEBPAGE WILL **CHANGE YOUR BUSINESS**

LANDING PAGES

A Professional and good looking landing page does not mean about well-designed page but a perfect Design landing pages increase conversions.

WEB DEVELOPMENT

Professional, nice looking CMS websites design gallery. All websites in this portfolio have a very sophisticated back end system.

LOGO DESIGN

There are many aspects to create a suc - cessful online business. Having a custom logo design may be proved as a powerful part of your marketing campaign.

WORDPRESS DESIGN

Looking for a custom themefor your wordpress website or your landing page design? We are here to help you for your design needs.

E-COMMERCE

Professional, user friendly E-Commerce websites. All websites in this portfolio have a very sophisticated back end system.

FACEBOOK PAGE DESIGN

Using our fan page creator software we build your standalone website inside of the Facebook.

Are you Looking for a Perfect Web Solutions Provider?

Platform to Design, Develop and Host Business Portals

www.telenoc.org

OUTSOURCING AND SMART ACCESS CONTROL SOLUTIONS

Information Technology is no longer a mere support function. In fact, it has moved to become one of the most important factors that determine the functionality, efficiency and profitability of an organization. Robust IT infrastructures demand in-depth knowledge of IT frameworks, systems & controls and hands on experience of working with IT infrastructure, risks and resolutions. As a reputed and reliable IT outsourcing company in Saudi Arabia, TeleNoc offers the best workforce to help your business look at newer ways to leverage latest IT technologies, reform your IT capabilities and achieve an uninterrupted, error-free and hyper productive technological architecture. We offer a wide range of bespoke information technology outsourcing solutions that match both your business objectives as well as your budget.

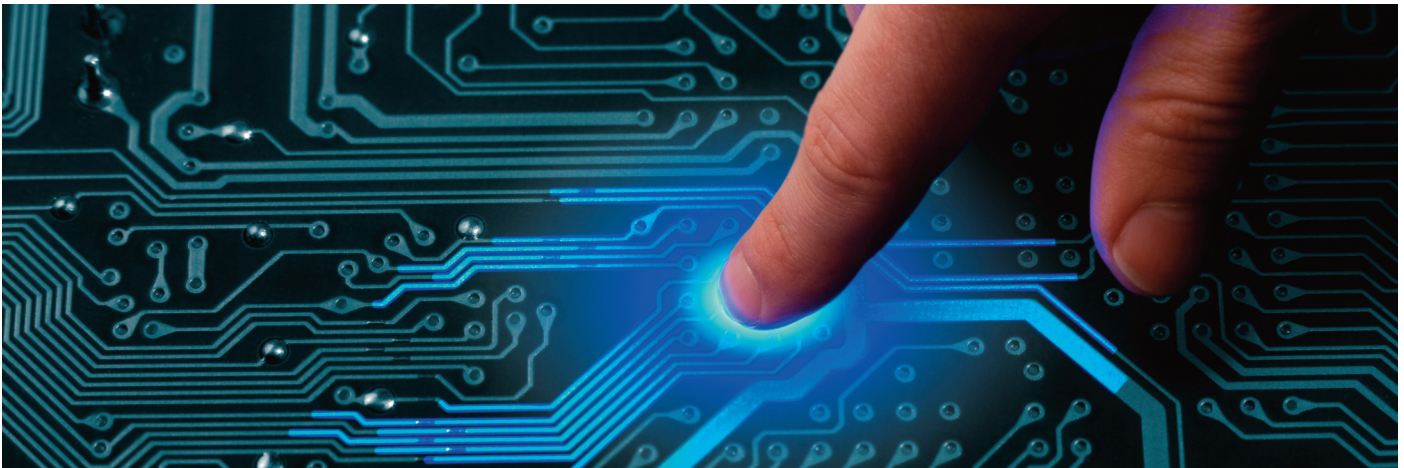| IT STAFF AUGMENTATION	IT OUTSOURCING	CONSULTANCY SERVICES

TeleNoc's solution for smart access control system goes beyond traditional access control, enforcing business policy, allowing you to manage multiple clearances, licenses and competencies for cardholders and ensuring your business's duty of care, health & safety obligations are met. It utilizes electronic card readers, RFIDs, fingerprint readers and keypads. Our security solutions cater for all levels of security from fully monitored access control for a critical infrastructure site to cost-effective wireless and data-on-card options for securing dormitories and lockers. With our Smart Access Admin, you can achieve automated access control across single site facilities or multiple global sites

www.telenoc.org

HARDWARE **SUPPLY** & CONFIGURATION

TeleNoc can provide your business with the complete IT hardware equipments and configuration services. TeleNoc can provide your business with the complete IT hardware equipments and configuration services. We can provide your business with the complete IT hardware equipments and configuration services.TeleNoc can provide your business with the complete IT hardware equipments and configura - tion services.

BUILD AND CONFIGURATION

We will build and configure all hardware to your requirements, test it before dispatch, 'image' all kit to your corporate style, load the operating system and provide it ready to switch on and go.

INSTALLATION SERVICES

We can physically install any hardware you buy from us. We'll install it to the desk and connect it to your network, dealing with PCs, laptops, printers, servers, routers, switches, firewalls and storage.

SUPPORT SERVICES

You'll benefit from support for all hardware we supply. Alternatively you can upgrade to one of our more extensive IT support packages covering your entire IT infrastructure.

TELECOM MANAGED SERVICES

With our NOC (Network Operations Center) services, our primary focus is to supplement customers' existing Network and IT resources by managing 24 x 7 infrastructure uptime and performance. Our NOC monitoring and tier of support help customers to achieve.

- Employees Module
- Sites Module
- CM Tickets Modules
- Billing Module
- BIMS Module
- Massages Module
- Fueling Module
- Vehicles Module
- Admin
- Bugs Tracker

- **REDUCTION IN DOWNTIME**

- **RAPID RESOLUTION OF INCIDENTS WITH 24 X 7 X 365 SUPPORT SCENARIO**

- **INCREASE END-USER AND CUSTOMER SATISFACTION**

- **INCREASE JOB SATISFACTION OF IT SUPPORT AND OPERATIONS STAFF**

- **NOC PROFESSIONAL MANPOWER SERVICES**

- **CUSTOMIZED NOC SOFTWARE SERVICES**

- **NOC DESIGN AND DEVELOPMENT SERVICES**

TeleNoc support activities include corrective & preventive maintenance ticketing (CM & PM), current resolution status, notifications, escalations and communications between the NOC and the Client's support engineers. All NOC services defined in Service Level Agreement (SLA) which is the key performance indicator (KPI) against NOC support and later used for the performance evaluation.

www.telenoc.org

FIRE DETECTION & PROTECTION SOLUTIONS

Are you looking for fire detection & protection solutions? TeleNoc supplies, supervises, tests, commis-sions and install quality products for fire detection, protection and security systems. We are here to fulfill your requirements according to local and international standards with our professional trained team members. The systems are designed and installed according to the relevant International Standards and codes such as NFPA, LPCB, ASIS, National Civil Defense Regulations etc.

FIRE DETECTION SYSTEMS

GAS LEAK DETECTION SYSTEMS

HIGH PRESSURE WATER MIST SYSTEMS

FIRE PROTECTION SYSTEMS

- Foam Systems
- Automatic Sprinkler Systems
- Deluge and Pre-Action Systems
- Clean Agent Fire Suppression Systems
- CO2 Fire Suppression Systems
- Wet Chemical Fire Suppression Systems for Kitchen Hoods

CORPORATE TRAINING PROGRAMS

It's demanding of today's competitive professional environment to improve your resources' expertise by continuously conducting training programs for them to enhance business outcomes and to deliver services to customers more professionally. TeleNoc is specialized in conducting public as well as private sector professional corporate trainings in all over the kingdom as well as Turkey and Malaysia.

- **PMP Exam Preparation Training**
- **Project Management Workshop**
- **SharePoint Design Services**
- **Microsoft SQL Server Trainings**
- **Microsoft Development Trainings (C#, VB.net, ASP.net etc)**
- **Microsoft Dynamics Trainings (Functional & Technical)**
- **ITIL Foundation Training**

- **ITIL Expert Courses**
- **Six Sigma Green Belt Training**
- **Six Sigma Black Belt Training**
- **Microsoft Office Workshop**
- **Leadership Management Workshop**
- **Decision Making Workshop**
- **Problem Solving Workshop**
- **Effective Communication Skills**

- **Power Presentation Skills**
- **Personality Development Training**
- **Programming Skills Trainings (PHP, Java, MySql, C++ etc)**
- **Graphics & Web Designing Workshops**
- **OPM3 Awareness Training**
- **Microsoft Project Workshop**
- **ISO Internal/External Auditor**

PARTERNSHIPS & BRANDS REPRESENTED

AVAYA · DELL · IBM · APC by Schneider Electric · ATEN Simply Better Connections™

EXFO · FORTINET · Microsoft Dynamics · lenovo · NETGEAR Connect with Innovation™

Juniper NETWORKS · D-Link Building Networks for People · CISCO · SONICWALL · LifeSize A division of Logitech

Brand-Rex · Polycom · digium The Asterisk Company · SYSTIMAX SOLUTIONS · Canon

FLUKE networks™ · Fujikura · hp · Fike · AVAYO AVAYO ELECTRONICS CANADA CORPORATION

brother At your side · Schneider Electric · Honeywell · LINKSYS A Division of Cisco Systems, Inc. · Microsoft SharePoint